Joseph A. Cougar

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Education

B.S. Chemical Engineering, Brigham Young University, Provo, UT

• Elective Courses: Biomedical Engineering, Energy

Ace Community College, Hometown, MD

• Major: Pre-engineering

Sep 2020 – Apr 2024 Overall GPA: 3.65/4.0

Sep 2017 - May 2018 Overall GPA: 3.91/4.0

Work Experience

Research Assistant, Bundy Biotech Lab, Brigham Young University, Provo, UT Jan 2022 - Present

- Developed automated spreadsheet for data analysis, reducing analysis time by 70%
- Led a team of researchers to recorded and analyzed 142 data runs

Customer Service Agent, LHM Automotive, Hometown, MD

May 2018 – Aug 2018

- Improved scheduling of repairs, reduced mechanic overtime 30% which saved \$1600/month
- Wrote up and scheduled automotive repair orders
- Voluntarily repaired and improved appearance of customer service area

Night Director of Youth Services, Youth Club, Hometown, MD

Oct 2016 – May 2018

- Decreased youth violation of facility rules by 40%
- Leader of 8 youth counselors (developed training/motivation sessions for troubled youth)

Owner/Operator Neighborhood Lawn Service, Hometown, MD

May 2011 – Aug 2016

- Mowed lawns and performed other yard work for 9 customers
- Improved efficiency by 50% and improved customer satisfaction by 10%

Volunteer Work

Missionary, The Church of Jesus Christ of Latter-day Saints, Chile

Aug 2018 – Aug 2020

- Supervised and trained approximately 40 other missionaries
- Conducted weekly training meetings for local leaders and other volunteers
- Taught religious lessons (in Spanish) and English classes to local residents

Big Brother, Provo High School, Provo, UT (10 hrs/week)

Sep 2020 – Present Sep 2012 – Present

President of Church Groups

President of Sunday School, 150-member unit, Provo, UT

• President of 14-15-yr old Peers, Hometown, MD

Math Tutor, Tophill High School, Hometown, MD (7 hrs/week)

Sep 2015 – Apr 2016

Awards

- Eagle Scout, Boy Scouts of America
- Scholarship, Honor Society of Maryland, \$5,000

Skills and Interests

- Spanish (proficient reading and speaking)
- Outdoor activities (Hiking, camping, canoeing)